

## Ouriginal - License Agreement Terms & Conditions

### 1. Introduction

These terms & conditions regulate the relationship between Prio Infocenter AB (the owner of the service Ouriginal, hereafter referred to as PI/Ouriginal; the service is referred to as "the Ouriginal services") and the subscribing licence holder (hereafter referred to as The Customer ). The terms & conditions apply to the agreement that The Customer concludes with PI/Ouriginal for the use of the anti-plagiarism services called "the Ouriginal services". It is the obligation of The Customer to relay these terms of use to the individual users within The Customer's organisation. Unless specifically stated otherwise in the customer agreement, these terms & conditions supersede any other conflicting terms & conditions including terms & conditions between any reseller of Ouriginal and The Customer.

### 2. Definition and use of the Ouriginal services

The Ouriginal services are all the services related to Ouriginal such as the services "automatic control", "manual control", "web service" and "admin interface" etc. as defined at <http://www.ouriginal.com>. PI/Ouriginal can modify the content of the Ouriginal services, change or modify the search system, add new services and close services without prior notification to The Customer . PI/Ouriginal declines all liability arising from such measures . The rights to use the Ouriginal services accrue to The Customer as defined in these terms & conditions and in the customer agreement. If The Customer is a school, the right is accrued to the staff at that school; if The Customer is a department of a school, the right is accrued to the staff of that department. If The Customer is a business corporation or a government department, the right accrues to those that upon agreement with PI/Ouriginal have been granted access to the Ouriginal services. PI/Ouriginal has the right to restrict The Customer's use of the Ouriginal services immediately for use outside those intended. PI/Ouriginal also has the right to deny the creation of, or disable already created, user accounts if PI/Ouriginal suspects that they are used or will be used by someone outside of the organisation, e.g. if the email addresses which the user account is based on differ from the organisation's standard email format. If a limit of the number of submitted documents is set, the number of documents allowed to be sent by The Customer during the licence period is regulated in the customer agreement . If a limit of the number of submitted documents is set, it is the responsibility of PI/Ouriginal to notify The Customer when the document limit is reached. The Customer will need to renew the agreement upon reaching the document limit if they wish to have continued access to the service. It is The Customer's responsibility to report documents that they do not agree to count into the document limit (e.g. missing reports, corrupt documents etc .) before the contract is due for renewal. "Unlimited use" of PI/Ouriginal's system means that The Customer can use the service however often they desire, unless breaking the clauses outlined in these terms of service and without relinquishing responsibility that the system is not abused . Should PI/Ouriginal discover that the relation between the number of submitters stated in the contract and the number of documents submitted is abnormally high, The Customer is obligated to help PI/Ouriginal find the reason or source and help remedy the situation. If The Customer neglects to do so or if the situation is deemed by PI/Ouriginal to be urgent, PI/Ouriginal reserves the right to restrict the access to the system with immediate effect. The number of documents submitted for analysis under an unlimited licence must correspond to "fair use", i.e. to be reasonable in that the number of submitted documents is to be in line with what can be reasonably expected to have been produced by the number of

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students for which the university is licensing Ouriginal. Normal usage is defined based on statistics of the current usage of Ouriginal. The document per student ratio is perceived to be normal if it is within the interval 0-15 documents/student/year. Should the number of documents submitted to Ouriginal exceed this interval, Ouriginal reserves the right to request a written confirmation from The Customer to confirm that documents submitted are documents that have been produced within the licensed department and within the licensed period according to clause 5. Ouriginal may also investigate the matter by carrying out a review of documents submitted to Ouriginal during the licence period. Deviations may be considered as breach of contract and shall be settled by adjusted license size and reimbursement to Ouriginal for over usage.

### **3. Limitation of liability**

The Ouriginal services will be provided to The Customer "as is" and "as available". This means that PI / Ouriginal does not guarantee The Customer that data or the Ouriginal services will correspond to the needs or expectations of The Customer, that usage of the Ouriginal services will be without interruption or without error and that these, in that case, will or could be corrected. PI/Ouriginal's liability is limited to direct damages and only if caused through PI/Ouriginal's negligence. PI/Ouriginal's responsibility is limited to direct losses and cannot be extended to consequential or indirect damages such as anticipated loss of revenue, cost of capital, loss of time or cost of substitute services. Furthermore, PI/Ouriginal's liability can never exceed the amount invoiced The Customer during the last invoicing period. Nor does PI/Ouriginal accept any liability for the consequences of use or misuse of its reports or published recommendations and advice. PI/Ouriginal shall be considered as exempt of compensation claims and other consequences if PI/Ouriginal has not been able to fulfil their obligations due to circumstances outside PI/Ouriginal's control or circumstances that could not be anticipated ('force majeure' or 'an act of god'). Exonerating circumstances like these are mainly, but not limited to, industrial actions, war, fire, lightning, earthquake, government legislation or other public rules and regulations.

### **4. Implementation and support thereof**

a) Ouriginal does not monitor The Customer's progress of implementing the use of the service. Upon signing a contract, Ouriginal shall send The Customer instructions on how to start using the service. If The Customer needs additional explanations, it is The Customer's obligation to contact Ouriginal to request such support.

b) The Customer must be aware that the support Ouriginal can give to The Customer is limited to what can be configured on the systems which Ouriginal controls, such as Ouriginal-settings or plug-ins / integrations that have been created or commissioned by Ouriginal. Ouriginal does not commit to developing additional functionality or changing or adjusting the current system to accommodate the needs or requests of a specific customer.

c) Any configuration of installed plugins in The Customer's own IT environment must be done by The Customer itself or by The Customer's IT providers. If support is needed from Ouriginal to configure The Customer's own IT environment, Ouriginal shall charge The Customer an hourly rate of 110 EUR for this; however, Ouriginal may choose to decline such support if it is not commercially able to provide it or if it is not viable to provide this support. In case on-site support from Ouriginal is required, The Customer will be liable for travel expenses as well as the hourly rate.

d) If Ouriginal deems a support issue to be related to problems in the settings, configurations of The Customer's own IT environment, or due to faults therein, Ouriginal shall inform The Customer of this but shall not be bound to support The Customer with these issues.

e) If The Customer requests support that Ouriginal deems be related to The Customer's incorrect use of the service, Ouriginal shall only be bound to supporting The Customer to understand the correct methods of using the system . Ouriginal is not bound to support customers that wish to use the system in ways that are not recommended by Ouriginal. Usage of the system that is against Ouriginal's terms and conditions will be treated as per the terms and conditions.

## 5. Customer's obligations

The Customer agrees to act so that the Ouriginal services are not used in contravention of the terms & conditions of this agreement or applicable law. The Customer agrees not to reveal usernames and passwords to unauthorised persons and not to store documents containing information with usernames and passwords in such a way that unauthorised persons can access them . The Customer agrees to contact PI/Ouriginal if it is suspected that unauthorised persons have gained knowledge of The Customer's username and password. The Customer is responsible for updates of new users and furthermore to make sure that only authorised users have access to the Ouriginal services. For this purpose, it is possible to use the administration tool provided by PI/Ouriginal, or through contact with PI/Ouriginal. PI/Ouriginal can supply a complete list of users up to twice a year and add/delete teachers' accounts according to The Customer's request . The Customer is responsible in their own name and on their own behalf for the material which is sent to the Ouriginal services and, that the content of the said material is not in contravention with international law or other applicable regulations. The Customer is only allowed to check documents that are produced within the licensed department within the licensed period . Furthermore, The Customer may not deliberately send files that are not suitable for text plagiarism detection such as (but not limited to) files infected with a virus, corrupted files, unsupported file formats, documents containing no text or very small portions of text or other types of fragments of documents. For any additional use, The Customer must contact PI/Ouriginal to agree on this use. The Customer shall indemnify PI/Ouriginal from claims originating from third parties due to the content in, or the use of, the Ouriginal services.

## 6. The individual user's responsibility

a) The terms of use for Individual users and administrators are comprised of these general terms of the agreement and are accepted by The Customer through connecting to the service. It is the responsibility of each user to adhere to these terms.

b) Individual users who register for a user account must be aware that this is personal in the sense that an individual user is not entitled to give people outside the organisation that constitutes The Customer (including students within or outside the licensing organisation), access to the user account in any way, for example, by lending it or giving it to someone, through negligence, by disclosing or otherwise disseminating username and password. Individual users must not use the Ouriginal services in a way that conflicts with the use of the Ouriginal services of PI/Ouriginal's other customers, e.g. by "pre-checking" documents on behalf of a student before they submit it at another university. Students may only be given a plagiarism report if the receiving teacher/user decides to share it.

c) Individual users own only the right to partake of the sources through the Ouriginal services for the explicit purpose of controlling if matches found by the Ouriginal services also appear in the submitted student

documents. Use of sources other than for the described purpose is not permitted.

d) In the unlikely event that the user or administrator, through malfunction, unforeseen loopholes or through any other circumstances would receive or find access to information or settings not belonging to their personal user account or institution, the user is obligated to notify PI/Ouriginal immediately. The user must be aware that the information in this case may be confidential and that any unauthorised use, dissemination of the information or changing of settings is strictly prohibited.

e) Individual users are entitled to make printouts of documents submitted as part of the normal process where any plagiarism is revealed. No other use of prints from the Ouriginal services is allowed.

f) Individual users are, through their use of the Ouriginal services, obligated to treat any personal information that can emerge in such a way that they in no way lead to injury or discomfort to the person in question and also to treat this data in a way that is according to local, EU and international law.

g) Individual users should be aware that the Ouriginal services, through the analysis, never determine what constitutes plagiarism. The assessment related to whether the controlled text is supposed to be considered to be plagiarised or not is done entirely by the individual user in accordance with the rules and recommendations given by The Customer's own organisation.

## **7. Management of systems, maintenance and control**

PI/Ouriginal will normally schedule planned maintenance in the technical environment between 6:00 pm (18:00) on Fridays and 06:00 am on Mondays (UTC/GMT + 1h). PI/Ouriginal continuously monitors the technical environment and will initiate work to resolve problems within eight hours after they are brought to PI/Ouriginal's attention by the automatic monitoring system or reported by The Customer. PI/Ouriginal reserves the right to be continuously developing and improving the technical environment. In those instances where this affects The Customer's use of the anti-plagiarism services, PI/Ouriginal shall be exempt of any claims of damages. Interruptions of the Ouriginal services extending beyond 14 days permits The Customer to: (1) within seven days, during the period of service interruption or after the Ouriginal services has been restored to cancel this agreement with immediate effect, or (2) within seven days, during the period of service interruption or after the Ouriginal services has been restored to prolong the subscription period defined in this agreement by a period equal to the length of the service interruption.

## **8. Copyright**

Copyright shall be respected in accordance with applicable law. The Customer shall only use the Ouriginal services in the manner prescribed by PI/Ouriginal and for the express purpose of preventing and controlling plagiarism. The Customer grants PI/Ouriginal the right to archive the material that has been made available to the Ouriginal services, to use the said material as part of the Ouriginal services in accordance with the settings that The Customer has chosen. Any other use of the material must not be in breach of applicable copyright law or this agreement. The copyright holder has the right, and must be given the possibility to withhold their material from being used as material of comparison in the Ouriginal services. Execution of this right will result in the material being analysed and archived but it will not be searchable through the Ouriginal services. PI/Ouriginal does not at any time claim ownership over documents, statistics or data generated by The Customer's use of the service. PI/Ouriginal makes all reasonable efforts to keep

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such information secret through logging all activity in the system as well as other security measures such as (but not limited to) firewalls, system hierarchy and actual physical protection. All data generated by The Customer by using the system is entirely owned by The Customer both during the licence period and after the licence period has ended, regardless of whether the service has been terminated by The Customer or by PI/Ouriginal. Searches in Ouriginal's repository/archive only take place when a plagiarism report is generated. There is no possibility for The Customer, another client or even Ouriginal's staff to find documents by searching for content, browsing or sorting information in the repository/ archive.

### **9. Stored material**

Material that has been sent to the Ouriginal services will be stored within the system. Under no circumstances will PI/Ouriginal have the right to resell or in any way redistribute the material. Moreover, the material can never be provided to a third party without a written consent from The Customer. All use of the stored documents must be in accordance with the settings that The Customer has chosen. Upon request from The Customer, PI/Ouriginal will delete any document sent to The Customer unit. When requesting deletion of documents, the request must come from an authorised contact and document ID-numbers for each document must be provided to PI/Ouriginal.

### **10. Protection of customer integrity**

PI/Ouriginal does not have the right to sell, lease or in any way disclose to any third party any statistics or information about the number of detected occurrences of similarities against the sources of the Ouriginal services in the material submitted by a specific customer. Analysis reports are deleted after 25 months or when requested by The Customer. For European customers, personal data is as of the 25th of May 2018 treated in accordance with European Union Regulation EU 2016/679.

### **11. Sources**

To preserve the preventive effect that is generated from the sources that the Ouriginal services search, it is important that not all sources are made known to the public. Therefore PI/Ouriginal does not undertake to compile a complete list of accessible sources, neither to The Customer, nor to any other interested parties. Sources can be presented if PI/Ouriginal regards it not to have a negative impact on the preventive effect.

### **12. Termination of the service**

This agreement shall remain in force throughout the period that The Customer subscribes to the Ouriginal services and until The Customer's access to the service is closed. The subscription period for the Ouriginal services is normally 12 months or, if a limit of the number of submitted documents is set and regulated in the customer agreement, until document limit is reached, unless the agreement states otherwise. Unless agreed otherwise, the licence will renew automatically each period until cancelled by The Customer or by PI/Ouriginal no later than three (3) months before the end of the active subscription period: if not, the cancellation will come in to effect at the end of the following subscription period. PI/Ouriginal reserves the right to cancel a subscription as of the renewal date of an ongoing subscription. Furthermore, PI / Ouriginal has the right to terminate The Customer's use of and access to Ouriginal's services immediately (and, if practicable, upon giving The Customer notice) in the event that The Customer breach any material term in this agreement or act in conflict with it. Not following payment obligations or

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misuse of username and password would constitute examples of such a breach. PI/Ouriginal has the right to monitor abuse of the service. If PI/Ouriginal detects that The Customer's use of Ouriginal services is jeopardising the stability of the system or any system related to Ouriginal services, PI/Ouriginal has the right to restrict with immediate effect The Customer's access to the services. PI/Ouriginal also has the right to restrict the access of The Customer if the number of documents sent to Ouriginal services is substantially higher than what could be expected in relation to the number of students/users for which The Customer had stated in the current contract.

### **13. Prices and price modifications**

Prices are in general calculated according to size of The Customer's educational establishment; the size of the university is defined by the number of students. Licences are available to allow The Customer to use Ouriginal for the whole university or for a self-contained unit of the university, e.g. a faculty, department etc. PI/Ouriginal retains the right to modify prices once per annum to account for considerations of PI/Ouriginal expenses, competition, market conditions and product improvements. If such a modification represents an increase of more than 15% of the total annual price, then The Customer may notify PI/Ouriginal in writing within 30 days after the effective date of such price change of its desire to terminate the Services as of the date set forth in such notice (which date shall be within 30 days of the effective time of the price change, "Price Change Termination Period"). The new price will be effective upon renewal of the licence. PI/Ouriginal reserves the right to modify the prices with immediate effect if these modifications are the direct consequence of circumstances outside PI/Ouriginal's control, such as fluctuations in currency exchange rates. Price modifications caused by such circumstances shall be communicated to The Customer as soon as possible. Possible taxes or other imposed tariffs shall be paid by The Customer.

### **14. Jurisdiction**

Disputes concerning the interpretation or application of this agreement and legal relationships related thereto shall be determined by arbitration pursuant to Swedish law. The dispute shall be settled by arbitration in accordance with the Rules for Expedited Arbitrations of the Arbitration Institute of the Stockholm Chamber of Commerce.

Prio Infocenter AB/Ouriginal, March 2021

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